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Greetings,

Puma Telecommunications is a leading MSSP based in Sunrise Florida dedicated to the healthcare space. Our goal is to help practices like yours grow by letting our team manage your IT infrastructure. What pain points can we solve for you?

- IT personnel unable to scale with your organization and embrace new technologies
- Un-documented infrastructure and fear your IT team may be creating a dangerous silo
- Creation of key personnel which effectively hold the practice hostage
- No transparency between IT and the Executive Team
- Lack of Policy and Procedures around security and use policies
- Worried about HIPAA and GDPR compliance and potential breach
- Expensive salaries and other costs associated with IT employees

Employees are a great asset to any organization, however, there are areas which do not require full time employees and they often contain some of the most sensitive assets in which management and ownership feel vulnerable, and they are. This is where Puma comes in!

We help organizations like yours by supporting existing in-house IT teams. While your staff manages what needs to be handled on site (like computers, printers and other on-site tasks), your core infrastructure seldomly changes and when it is managed properly, requires little to no effort yet practices often still have these high cost employees in a full-time capacity managing it. Why?

Puma can partner with your existing boots-on-the-ground team and manage everything from the network switch up! Our 24x7x365 operations team manages and maintains everything else for you. No sick days, holidays, benefits, nothing to pay but an affordable monthly fee tailored to your infrastructure size. There are many benefits to outsourcing your infrastructure like:

- Complete documentation and credentials documented and delivered to management and ownership
- Team members fluent in the latest technologies
- Regular reporting and documentation delivered when changes occur
- Risk, security and other Policy generation
- Compliance and security focused at all times
- A team which is driven to perform and make sure the infrastructure is performing at all times
- Constant security and compliance updates delivered in a timely fashion
- CIO level access directly to the board or ownership as needed
- Huge savings over employee costs
- 24x7x365 access at all times
- Capabilities to investigate new technology initiatives to assist in future purchases

Give your management and ownership team peace of mind, contact our team any time to schedule a free evaluation and allow us to show you how we can enhance your existing IT Services department.

Sincerely,

Edward Dibeler

Edward Dibeler
Principal and Founder



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